

Smart90[®] Pharmacy Network



Members can choose to get 90-day maintenance medications at a CVS retail pharmacy or delivered by the Express Scripts Pharmacy.

How It Works

If you are taking a long-term maintenance medication and have been getting it filled at a non CVS Smart 90 pharmacy:

- A.** You can go to a CVS pharmacy to get a 90-day supply, or
- B.** You can choose to get a 90-day supply delivered by mail from Express Scripts.

If you keep filling a 30-day supply at a non CVS Smart 90-day supply pharmacy:

- The first time, the prescription is filled as a courtesy. And you'll get a communication reminding you to choose **A** or **B** above.
- If you still don't choose **A** or **B** above, you'll have to pay 100% of the prescription cost. And you'll continue to be reminded of the importance of choosing A or B above.

Benefits



You are free to choose between retail and mail order for your 90-day maintenance medications.



For retail, you have access to 9,100 CVS stores in the CVS/Smart90 network.



Having medicine delivered sets you up for success to take your prescriptions on time and as ordered.



For home delivery, you have 24/7 access to pharmacists, including those who are experts in chronic and complex conditions.



Benefits of the Smart90 Program

66.9%

of patients are adherent to their 30 day prescriptions at a retail pharmacy

84%

of patients are adherent to their 90 day prescriptions at a retail pharmacy

Things You Should Consider

	90 days at retail via CVS Smart90	90 days with home delivery via Express Scripts
Pharmacist Support	If you have questions or need to discuss your prescription, you may have to wait and will need to discuss at the store counter.	If you have questions or need to discuss your prescription, you have the convenience and privacy of Express Scripts phone support.
Clinical Expertise	Retail pharmacists are generalists.	Express Scripts pharmacists include condition-specific specialists with knowledge of chronic and complex conditions
Patient History	Pharmacists can see only the prescriptions you filled at that pharmacy or chain.	Pharmacists at Express Scripts can see your complete history of prescriptions that are delivered via mail or filled at any retail location.
Convenience	You can typically pick up your prescription same day, but need to travel to the retail store.	Your prescriptions are mailed to your home in 2 to 3 days after order is processed.
Payment	No installation plan offered; you'll pay for the 90-day supply up front.	Extended Payment Plan is available that breaks the 90-day supply into 3 copay installments with no fee.

If you've got questions, Highmark has answers.

Highmark is here to help make sure you get access to the best care. If you have questions about this program, please call Member Service at the number on the back of your ID card.

Express Scripts is an independent company that administers your prescription benefit for your health plan.

Highmark Blue Shield is an independent licensee of the Blue Cross and Blue Shield Association.

The Claims Administrator/Insurer complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

ATENCIÓN: Si usted habla español, servicios de asistencia lingüística, de forma gratuita, están disponibles para usted. Llame al número en la parte posterior de su tarjeta de identificación (TTY : 711).

请注意：如果您说中文，可向您提供免费语言协助服务。请拨打您的身份证背面的号码（TTY：711）。

2/19 HC401876

